

Keith and Chaere Coriell
12806 Bowing Oaks
Cypress, TX 77429

Mr. Vincent Place – President
Southwestern Roofing
11745 Jones Road
Houston, TX 77070

Dear Mr. Place:

All too often, individual customers are quick to complain about product quality and/or the workmanship provided by a company's employees. Because we were so impressed with the service we received, we thought you deserved to hear about our personal experience.

Recently, we contracted with Southwestern Roofing to have our exterior siding replaced with Hardi Plank and painted. Additionally, we chose to have the aluminum gutters replaced.

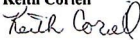
From the very beginning of our project, Esteban Trevizo acted in a professional and competent manner. We appreciated his understanding what we wanted to accomplish and his ability to convey our needs and wants to the craftsmen. Because we saw, up close, how a supervisor can impact the performance of a work crew, we would be remiss if we did not inform you of Esteban's expertise.

Mr. Trevizo commanded the respect of the workers by doing his fair share and engendered in them a sense of pride. Everyone's work ethic was obvious, as each put in a full days' work. We grew fond of having these gentlemen around. They genuinely seemed to enjoy what they were doing, always smiling and acting politely.

Thank you for the outstanding service and quality of work your company's employees provided. Please know that we would not hesitate to recommend Southwestern Roofing to others. Surely you must realize what a loyal and valuable employee you have in Esteban Trevizo. He has personal integrity: He knows what is right and does what is right. What more could any customer want?

Sincerely,

Keith Coriell



Chaere Coriell

